



Provider Communication

Subject: Adjustment of Provider Recoupment Percentages	Priority: High
Date: March 4, 2005	Message ID: ACSBNR03042005_3

Dear Provider,

This banner message is regarding the claims that recently denied during the fiscal year 2003 and 2004 reprocessing and the financial impact that resulted.

ACS and DCH are currently reviewing the results of the reprocessing. The claims that were inappropriately denied will be reprocessed for payment, but in the mean time DCH is aware of the financial impact this has had. Therefore, DCH will be lowering the recoupment percentage from the current 100% to 0% for those Providers that meet the following criteria:

The overall mass adjustment dollars for claims payment cycle dates of February 14th, February 21st, and February 28th resulted in a negative dollar impact of \$1,000 or more; and as of February 28th, the Provider had an outstanding Accounts Receivable Balance of \$500.00 or more.

This change will be in effect starting with claims payment cycle dated March 7, 2005 and will remain in effect until such time as DCH determines that the problem has been rectified.

Mass Adjustments

Mass Reprocessing / Adjustments resulting in positive payouts i.e., where the entire group of claims being adjusted is paying more than they paid originally, **will continue to be recouped up to 100 percent** and applied against a provider's outstanding Accounts Receivable balance. However, if it results in a negative amount i.e., where the entire group of claims being adjusted is paying less than they originally, the overall claims payment for that cycle will be reduced by that negative amount. If the claims payment is not sufficient to cover the negative amount then a new Accounts Receivable will be created. Providers can expect these mass adjustments to be reflected on their weekly remittance advices. **This is not a change in the current recoupment strategy.**

Please Note: DCH will closely monitor the recoupment effort and Mass Reprocessing and may need to take additional action to ensure that adequate cash flow continues for the remainder of the fiscal year. If additional actions are required, a subsequent Banner Message will be posted to the GHP Web Portal advising providers of the changes to the recoupment strategy.

Thank you for your continued support and participation in the Georgia Medicaid and PeachCare for Kids Programs.